

**NEAR CAMPUS NEIGHBOURHOODS
ADVISORY COMMITTEE
Quality of Life Working Group Progress Update
Wednesday, December 7, 2011**

Quality of Life Action Items:

Significant progress has been made on the objectives pertaining to providing quality housing and creating attractive clean and safe neighbourhoods. The following is a brief summary of some of the key items.

Provide Quality Housing:

Objective:

- Create a landlord database and develop an outreach plan to more fully engage landlords

Action:

- A productive meeting was held with a subset of landlords to discuss specific issues related to move-in and out and garbage management. The landlords shared some of the proactive measures that they are using to address garbage and recycling not only at move-out but throughout the year. Further meetings to be held.

Objective

- Continue to use a city email address to allow student to email anonymous housing complaints directly to the City. The email is sent from the city to the landlord with a request to address problem.

Action

- In progress all complaints currently investigated by City.

Create attractive clean and safe neighbourhoods

Objective

- Conduct a survey of community members in near campus neighbourhoods to measure the perceived feeling of personal safety, neighbourhood cleanliness and satisfaction of municipal services.

Action

- AMS has introduced SMART, The Student Maintenance and Resource Team, an AMS-run yard maintenance service that is expected to launch in May 2012. As an overall effort by students to change community perceptions of the University District.

Objective

- Provide orientation session for newly appointed appeals committee on property standards issues.

Action

- Completed.

Issues under discussion:

The Working Group would welcome input from the NCNAC on the following topics that have been identified as issues to review at upcoming meetings.

1. Near neighbourhood boundaries: What areas do you feel should be identified as near campus neighbourhoods?
2. Significant work has been done to minimize the impact of student move-in and move out? What issues still need to be resolved?
3. Garbage removal and recycling continue to be a concern in some areas. What actions could be taken to assist in resolving this concern?