

# My story

“It didn’t take long for me to realize...  
this was the career for me.”

My favourite aspect of being a Bus Operator is meeting and interacting with many different people throughout any given day.

Prior to joining the Kingston Transit team, I worked in the food and beverage industry for many years, so customer service has always been a big part of my life. I often wondered if being a Bus Operator was for me as my grandfather was, and my father still is, an operator with Kingston Transit.

It didn't take long for me to realize – with great benefits, a pension, holidays, good pay, and an awesome team to work with – that this was the career for me.

*I found my dream job! Come join our team.*

*Lucas*



**KINGSTON  
TRANSIT**

# My story

“I am doing something I love...”

I graduated from college in a field that didn't suit me. I worked at several different jobs, mostly in the hospitality field, started my family and decided to stay at home until my kids were in school. When I decided to re-enter the work force, I applied everywhere and anywhere.

I was ecstatic when Kingston Transit contacted me, but was concerned about only having a G licence. I didn't have to worry as Transit helped me upgrade my licence and paid me while I was being trained.

I started my routes a few months ago and am able to work a schedule that works best for my family and me. I love working in the community and didn't realize how much I would enjoy meeting my customers every day.

Being a Bus Operator is more than I hoped for. I am doing something I love at a wage that is more than I could have made at my previous jobs. I now have a career with benefits and job stability.

*I found my dream job!*

*Amanda*



**KINGSTON  
TRANSIT**

# My story

“I feel like I’m a part of something larger...”

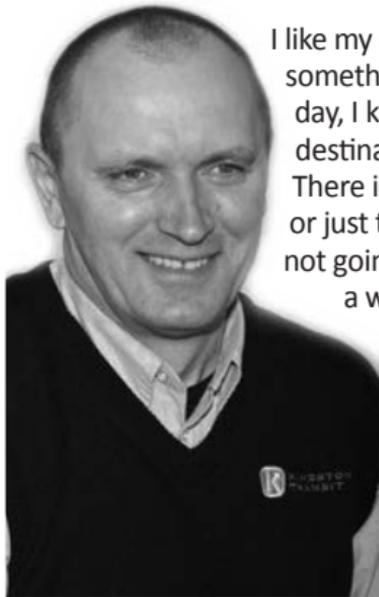
Two years ago I decided to start a new career. The decision did not come easy. I was with another employer for over 14 years and the thought of starting a new career was scary.

I like my new career as a Bus Operator. I feel like I’m part of something larger that makes a difference. At the end of the day, I know that I helped passengers arrive safely at their destinations. I like the camaraderie with my co-workers. There is always someone willing to help when you need it or just to tell a joke to make you laugh when your day is not going as well as anticipated. We all work together like a well-oiled machine. There is no monotony. Every day is different and every trip is different. My office gives me the best views in the city and I have the opportunity to see it grow every day.

Looking back, I know I made the right choice.

*I found my dream job! Be part of our team.  
Don't wait, apply today.*

*Ted*



**KINGSTON  
TRANSIT**

# My story

“All this, and I get paid well for doing something I enjoy.”

I've been working since I was 15 years old and have post-secondary education. Almost all my jobs have involved working with people on some level. I have worked in restaurants, retail and call centres. I have been through two large layoffs by previous employers. I had enough of that. So, when I saw that Kingston Transit was hiring bus operators, and that they would train me and upgrade my licence, I couldn't say no!

To have a job that lets me do something I love is great! I work a variety of routes, meet lots of different people every day, and have great co-workers who helped me learn the ropes when I was new. I've been with Kingston Transit for 1½ years now. I am now a peer mentor, and get to help new operators learn the job. All this, and I get paid well for doing something I enjoy. There are other perks too – benefits, pension and job advancement opportunities.

*Kingston Transit is a great place to work. I found my dream job! Come join me.*

*James*



**KINGSTON  
TRANSIT**

# My story

“...fits with my lifestyle.”

I started with Kingston Transit as a Bus Operator in 2009. A few weeks into my new career, I knew it was the best move I ever made. I like to work with people and greeting customers. Providing a safe service on a daily basis feels great! Knowing that I made someone's day, with a smile and a “hello”, makes me feel good.

Being a Kingston Transit Bus Operator is just awesome. Not only am I paid well with benefits, pension and job stability, it fits with my lifestyle. There are three shifts – mornings, middays or nights – that give me the perfect schedule I can choose from and that best works for me.

*I found my dream job!*

*Don't hesitate. Take this opportunity to apply today.*

*Bruno*



**KINGSTON  
TRANSIT**

# My story

“... the opportunity to choose shifts that best suit me.”

After a 13-year career in the communications/public relations and tourism field, and living in the Quinte Region for 10 years, I decided that I wanted to do something similar, but with different challenges. In 2013 I became a part-time Bus Operator with Kingston Transit and, 28 months later, I am full-time.

Being a Bus Operator allows me to work in a strong team environment. My co-workers and management team are always willing to help. You get to meet and interact with all kinds of great customers every day. You'll get on-the-job training, a competitive salary with a pension and benefits plan and have other career opportunities within the City of Kingston and you can apply for them.

I'm a night person so the opportunity to choose shifts that best suit me is another aspect that I love.

*I found my dream job! If you love meeting and interacting with all kinds of great people, this is the job for you.*

Wayne



**KINGSTON  
TRANSIT**

# My story

“... a unique career that would give me a chance to meet a lot of great people...”

After moving back to the Smith Falls area after working on a cruise line, I wanted to find a unique career that would give me a chance to meet a lot of great people and see the city from a different perspective. I did just that - as a Bus Operator with Kingston Transit.

I love coming to work at Kingston Transit every day. It's the people that count.

Answering customers' questions, providing direction and just being able to help them makes my day. It's not unusual to get a “Thank you” and “Thanks for my ride” in return. Putting a smile on a face is what it's all about.

The Transit team helped me upgrade my licence and paid for my training. My co-workers are always willing to help and the support that I receive from the management team is amazing.

*If you enjoy providing exceptional customer service and you like satisfying customers like I do, don't hesitate, apply today. I found my dream job! Have you?*

Ryan

P.S. Did I mention I have one of the best views of the city too?



**KINGSTON  
TRANSIT**

# My story

“... the flexible hours are great for me.”

Getting a job as a Bus Operator at Kingston Transit has been a great career change for me and my family. I really enjoy working closely with people on an everyday basis, so it has been a smooth transition for me.



I only had a G licence when I applied, and they helped me upgrade it so I could drive a bus. Since coming on board I have been supported by everyone at Transit from supervisor to all bus operators. One of the best parts of my job is that I get to go all around the city of Kingston working and help the city move. Also as a part-time operator, the flexible hours are great for me. You also get excellent health benefits.

I look forward to many years at Kingston Transit.

*I found my dream job!*

*So I encourage you to apply  
and join our team.*

*Jorge*



**KINGSTON  
TRANSIT**

# My story

“...my favourite and most rewarding career choice.”

A friend suggested that I apply to be a Bus Operator. I recall thinking “Why am I applying? Will they hire someone like me? I worked in call centres, have a high school diploma, but no bus-driving experience. Can I bring my great customer service skills to this job?”

Kingston Transit helped me upgrade my licence and I was paid during the training period. The trainer was excellent, informative, fun and quick to correct errors.

I have been an Operator for almost three years and enjoy it immensely. I'm surrounded by amazing co-workers and supervisors who are willing to help. I meet and serve lots of customers every day and learn new things on a regular basis. I see changes in people and watch children grow. Customers wave at me and say hello even if they are waiting for a different bus. Gestures like these show me that I've left a memorable impression on a customer. And it feels great!

*Becoming a Bus Operator is certainly my favourite and most rewarding career choice. I found my dream job – why don't you apply and join our team?*

Sunny



**KINGSTON  
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