



Building Services - COVID-19 Questions & Answers

Updated May 19, 2020

Are all construction projects allowed to continue?

Yes, the Province updated the regulation to allow all construction to continue as of May 19, 2020.

With the office closed to the public, how are building permit applications submitted?

The City is still accepting building permit applications, reviewing plans, and processing applications remotely. Applications can be [submitted electronically](#).

With the office closed to the Public, how are building permit fees submitted?

Payments are accepted online through the dash portal where applicable and checks can be submitted using the drop box at the front door of 1211 John Counter Boulevard. For other inquiries including visa payments please contact 613-546-4291 extension 3280 or buildingpermits@cityofkingston.ca

Are the Building Code prescribed timelines in effect at this time?

Yes, projects will be reviewed within the 10 to 30 days timeframe and inspections completed within 48 hours, as mandated under the Ontario Building Code.

Are there any restrictions on inspections that can continue during the lifting stages of the Emergency Order?



Yes, for staff and public safety, inspections will continue to be completed using social distancing. During inspections, all sites are to be clear of site personnel except for one site supervisor maintaining a 2m distance. In addition, any inspection may be refused by inspectors for reasons of occupational health and safety. If an inspection has been refused, the work must stop or be completed by other means of inspection approved by the inspector.

Has the Province revised bylaws surrounding construction noise at this time?

Yes, construction for healthcare service projects are 24/7 and all other construction projects are 6am-10pm as advised on April 8, 2020 by the Province. The City would appreciate if residential contractors could make every attempt to limit construction noise to typical 7am-7pm when working within areas of other occupied residential buildings.

As COVID-19 is evolving daily and subject to change including amendments to the Emergency Order, please check the City website for an [updated list of affected municipal services](#).