



**Utilities Kingston  
Report to Council  
Report Number 15-134**

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**To:** Mayor and Members of Council  
**From:** Jim Keech, President and CEO, Utilities Kingston  
**Resource Staff:** Randy Murphy, Chief Financial Officer, Utilities Kingston  
Sherry Gibson, Senior Advisor, Rates and Regulatory Affairs  
Brad Joyce, Director, Electric and Business Services  
**Date of Meeting:** January 20, 2015  
**Subject:** Approval of Rate Changes for 2015 for Miscellaneous Charges  
and the Appliance Rental Business

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**Executive Summary:**

This report specifically deals with the proposed rate changes for the 2015 Miscellaneous Charges for water, sewer, and gas utilities, and the Appliance Rental Business, including the appropriate By-Law changes.

**Recommendation:**

**That** Council approve:

- 1) The proposed Miscellaneous Charges and Appliance Rental rates adjustments as detailed in this report, effective March 1, 2015.
- 2) By-Law Number 2015-XX being a By-Law to Amend By-Law No. 2012-22 “A By-Law to Impose Miscellaneous Charges and Appliance Rental Rates (Utilities Kingston)” to reflect the approved rates 2015 (Exhibit A), be presented for all three readings.

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**Authorizing Signatures:**

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**Jim Keech, President and CEO  
Utilities Kingston**

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**Gerard Hunt, Chief Administrative Officer**

**Consultation with the following Members of the Corporate Management Team:**

Cynthia Beach, Corporate & Strategic Initiatives	Not required
Lanie Hurdle, Community Services	Not required
Denis Leger, Transportation, Facilities & Emergency Services	Not required
Desiree Kennedy, Chief Financial Officer & City Treasurer	Not required

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**Options/Discussion:**

This report specifically deals with the proposed rate changes for the Miscellaneous Service Charges for water, sewer, and natural gas utilities and the proposed rate changes for the Appliance Rental Business.

Miscellaneous service charges are fees that Utilities Kingston charges customers for specific services that are not related to the normal provision of the basic utility services.

Utilities Kingston reviews these charges for reasonability on an annual basis and provides updates when required.

It is proposed that the rate changes to Miscellaneous Service Charges and the Appliance Rental Business become effective March 1, 2015.

Please refer to Appendix A of Exhibit A for a complete listing of the Miscellaneous Service Charges.

We are proposing an update to twelve of the thirty existing Miscellaneous Charges in Appendix A of Exhibit A attached. We are also proposing one new additional charge.

The twelve changes to the existing charges and one new charge are detailed in the following chart and with specific commentary below in the chart:

<p><b>1. Shut-Off / Turn-On Service</b>                  Applicable when a customer requests the utility service to be shut-off or turned-on for the customer's convenience. If the "shut-off" and "turn-on" occurs on the same day and within Regular and Extended Hours, this will be considered one trip. An emergency shut-down will not attract a charge, though the turn-on will.</p> <p>(I) Regular Hours and Extended Hours with 24 hrs. notice</p> <p>(II) Regular Hours and Extended Hours with less than 24 hrs. notice</p> <p>(III) After Hours</p>	<p>➤ <b>\$65/trip</b></p> <p>➤ <b>\$85/trip</b></p> <p>➤ <b>\$185/trip</b></p>	<p>➤ <b>\$65/trip</b></p> <p>➤ <b>\$85/trip</b></p> <p>➤ <b>\$185/trip for the initial call up to 2 hours, \$130.00 per hour for every additional hour over 2 hours</b></p>
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<p><b>2. To Repair or Replace Metering Equipment</b>                  Applicable when meter is required to be repaired or replaced as a result of freezing, abuse, lack of care, damage, etc., where it is customer's responsibility.</p> <p>(I) Regular and Extended Hours</p> <p>(II) After Hours</p> <p>(III) Repeated Occurrences: All Hours</p>	<ul style="list-style-type: none"> <li>➤ \$75+ material cost of meter repair/replacement</li> <li>➤ \$185 + material cost of meter repair/replacement</li> <li>➤ Actual Costs</li> </ul>	<ul style="list-style-type: none"> <li>➤ \$90 + material cost of meter repair/replacement</li> <li>➤ \$250 + material cost of meter repair/replacement</li> <li>➤ Actual Costs</li> </ul>
<p><b>3. Dispute Meter Charge</b>                  Applicable when customer questions the accuracy of a meter and the meter is removed for a dispute test.</p> <p>(I) Water Meters</p> <p>(a) 1" Water Meter and Smaller</p> <p>(b) 1¼" – 3" Water Meter</p> <p>(c) Over 3" Water Meter</p> <p>(II) Gas Meters</p> <p>(a) Residential</p> <p>(b) Commercial</p>	<p><i>Charges only apply if customer's meter is proven to be accurate.</i></p> <ul style="list-style-type: none"> <li>➤ \$65</li> <li>➤ \$15</li> <li>➤ Actual Costs</li> <li>➤ \$65</li> <li>➤ \$115</li> </ul>	<p><i>Charges only apply if customer's meter is proven to be accurate.</i></p> <ul style="list-style-type: none"> <li>➤ \$120</li> <li>➤ \$135</li> <li>➤ Actual Costs</li> <li>➤ \$80</li> <li>➤ \$135</li> </ul>
<p><b>4. Locates</b>                  A request to locate utility services underground</p> <p>(I) <u>For Utilities Kingston owned infrastructure Other situations may be subject to the hourly rate, including excessive remarks where notification has been given, private locates, engineering pre construction work</u></p> <p>(a) Regular Hours(only available when all locates bookings are within 5 days)</p> <p>(b) Extended Hours and after Hours</p>	<ul style="list-style-type: none"> <li>➤ No Charge</li> <li>➤ \$75hr/person</li> <li>➤ \$100/hr/person (subject to 2 hr min call out)</li> </ul>	<ul style="list-style-type: none"> <li>➤ No Charge</li> <li>➤ \$80/hr/person</li> <li>➤ \$255/for the initial call, additional \$160.00 for each hour over 2 hours</li> </ul>
<p><b>5. Missed Appointment</b>                  Applicable when an appointment has been made and the customer misses the appointment; (subject to waiver due to special circumstances).</p>	<ul style="list-style-type: none"> <li>➤ \$25/person</li> </ul>	<ul style="list-style-type: none"> <li>➤ \$40/person</li> </ul>

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<p><b>6. Water Meter Installation Charge</b> Charges are based on the size of water service and metering requirements and installation is performed during Regular Hours. Charge is paid with the building permit.</p> <p>(I) Positive Displacement Meter – NEW item added</p> <ul style="list-style-type: none"> <li>(a) 5/8" ➤ \$200</li> <li>(b) 3/4" ➤ \$220</li> <li>(c) 5/8" x 3/4" ➤</li> <li>(d) 1" ➤ \$310</li> <li>(e) 1½" ➤ \$630</li> <li>(f) 2" ➤ \$720</li> </ul> <p>(II) Mag Meter</p> <ul style="list-style-type: none"> <li>(a) 2" ➤ \$1,800</li> <li>(b) 3" ➤ \$2,300</li> <li>(c) 4" ➤ \$3,500</li> <li>(d) 6" ➤ \$5,400</li> <li>(e) 8" ➤ \$11,000</li> <li>(f) 12" ➤ N/A</li> </ul>		
<p><b>7. Service Lateral Inspection and Rodding</b> Charge for special requests for the wastewater lateral to be viewed using camera and rodded.</p> <p>(I) Regular Hours ➤ \$135/hr</p> <p>(II) Extended Hours and After Hours ➤ \$200/hr (subject to 2 hr min call out)</p>		<p>➤ \$170/hr</p> <p>➤ \$280/hr (subject to 2 hour minimum call out)</p>
<p><b>8. Natural Gas Leak Detection Survey</b> Applicable when a customer requests a natural gas leak detection survey be done of pipes, equipment, and appliances that are a customer's responsibility.</p> <p>(I) Regular Hours ➤ \$75/hr/person</p> <p>(II) Extended and After Hours ➤ \$100/hr/person (subject to 2 hr min call out)</p>		<p>➤ \$95/hr/person</p> <p>➤ \$275 plus 175.00 for the initial call, additional \$160.00 for each hour over the 2 hours</p>

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<p><b>9. Gas Code Equipment/Appliance Installation Inspection</b>                  Applicable when a customer/contractor requests a gas inspection to be conducted of the installation of any new natural gas equipment/appliances.</p> <p>(I) New gas service (i.e. part of inspection of a new gas service installation to building)</p> <p>(a) Initial inspection if requested to be done during:</p> <p>(i) Regular Hours with 24 Hours Notice</p> <p>(ii) Regular Hours with Less Than 24 Hours Notice, and Extended Hours</p> <p>(iii) After Hours</p> <p>(b) Follow-up inspections due to code violations if requested to be done during:</p> <p>(i) Regular Hours with 24 Hours Notice</p> <p>(ii) Regular Hours with Less Than 24 Hours Notice, and Extended Hours</p> <p>(iii) After Hours</p> <p>(II) Existing gas service</p> <p>(a) Regular Hours with 24 Hours Notice</p> <p>(b) Regular Hours with Less Than 24 Hours Notice, and Extended Hours</p> <p>(c) After Hours</p>	<p>➤ No Charge</p> <p>➤ \$100</p> <p>➤ \$160</p> <p>➤ \$75</p> <p>➤ \$100</p> <p>➤ \$160</p> <p>➤ \$75</p> <p>➤ \$100</p> <p>➤ \$160</p>	<p>➤ No Charge</p> <p>➤ \$100</p> <p>➤ \$245.00 for the initial call, additional \$145.00 for each hour over the 2 hours</p> <p>➤ \$85</p> <p>➤ \$100</p> <p>➤ \$245.00 for the initial call, additional \$145.00 for each hour over the 2 hours.</p> <p>➤ \$85</p> <p>➤ \$100</p> <p>➤ \$245.00 for the initial call, additional \$145.00 for each hour over the 2 hours</p>
<p><b>10. Water/Wastewater Lateral Stub Fees</b>                  Where an Owner applies for a Water/Wastewater Connection/Alteration Permit in order to connect a new water or sanitary sewer lateral and a water or sewer lateral stub exists in the road as a result of an installation completed by the City of Kingston then the following fees shall apply in addition to any other fees for the connection:</p>	<p>➤ Water Lateral Stub Fee: \$2,000.00</p> <p>➤ Wastewater Lateral Stub Fee: \$1,800.00</p>	<p>➤ Water Lateral Stub Fee: Actual Cost plus 20%</p> <p>➤ Wastewater Lateral Stub Fee: Actual Cost plus 20%</p>

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<p><b>11. Disconnection of Services – Water/Wastewater Inspection Fee</b>                  Applicable when the customer arranges for the disconnection of water or wastewater service lateral connections from the water distribution system or the wastewater system. The inspection is to ensure the services have been satisfactorily disconnected from the municipal systems.</p>	<p>➤ <b>\$75</b></p>	<p>➤ <b>\$135</b></p>
<p><b>12. Subdivision Inspections</b>                  Applicable when a Developer submits requests for subdivision inspections</p> <p>(I) <b>Preliminary Certificate of Approval of Underground Services</b></p> <p>(II) <b>Preliminary Certificate of Approval of the Works</b></p> <p>(III) <b>Final Certificate of Approval of the Works</b></p>	<p>➤ <b>First Inspection: No Charge</b>                  Additional Inspections: \$200.00 each</p> <p>➤ <b>First Inspection: No Charge</b>                  Additional Inspections: \$200.00 each</p> <p>➤ <b>First Inspection: No Charge</b>                  Additional Inspections: \$200.00 each</p>	<p>➤ <b>First Inspection: No Charge</b>                  Additional Inspections: \$250.00 each</p> <p>➤ <b>First Inspection: No Charge</b>                  Additional Inspections: \$250.00 each</p> <p>➤ <b>First Inspection: No Charge</b>                  Additional Inspections: \$250.00 each</p>
<p><b>13. Lost/Damaged Water Hauler Card or Septage Card</b></p> <p>To recover partial costs incurred to replace a lost/damaged water hauler or septage card (labour, equipment, and administrative costs).</p>	<p>➤ N/A</p>	<p>➤ \$100 per replacement card</p>

With respect to the above-noted changes, the following existing charges are proposed to increase to reflect updated costs to provide the service.

- 1) Shut-Off / Turn-On Service
- 2) To Repair or Replace Metering Equipment
- 3) Dispute Meter Charge
- 4) Locates
- 5) Missed Appointment
- 8) Natural Gas Leak Detection Survey
- 9) Gas Code Equipment/Appliance Installation Inspection

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The following existing charges have been updated for the specific reasons noted below:

6) Water Meter Installation Charge

Charges are based on the size of the water service and metering requirements. Installation is performed during regular hours. This charge is paid with the building permit. Updates to the charges for Positive Displacement Meters and Mag Meters reflect 2015 capital, staff time, and labour rates.

7) Service Lateral Inspections and Rodding

This Charge is for special requests for the sewer lateral to be viewed with a camera and rodded. Previously Service Lateral Inspections and Rodding were separate charges. The charges will now be combined into one charge given that both services must be completed together, and will reflect the cost of carrying out both services.

10) Water/Wastewater Lateral Stub Fees

This charge is applicable when the customer arranges for a service lateral connection to or disconnection from the water or wastewater systems. This is an existing charge that was previously a set rate per connection. The charge has been updated to the actual cost plus 20%, which takes into account that costs can vary significantly by circumstances specific to each connection. In addition, markup of 20% shall be applied given that this work can be completed by a third party.

11) Disconnection of Services – Water/Wastewater Inspection Fee

Applicable when the customer arranges for the disconnection of water or wastewater service lateral connections from the water distribution system or the wastewater system. The inspection is to ensure the services have been satisfactorily disconnected from the municipal systems. This is an existing charge that was previously a set rate per inspection. The charge will increase to \$135, which reflects a rate of 1 hour for two operators.

12) Subdivision Inspections

Applicable when a Developer submits requests for subdivision inspections. There will continue to be no charge for the first inspection. The charge for each additional inspection shall increase to \$250. This charge reflects the cost to complete additional inspections beyond the first inspection as required.

The following charge is a new charge that pertains to the replacement of lost or damaged Water Hauler or Septage Cards.

13) Lost/Damaged Water Hauler Card or Septage Card

Utilities Kingston has not charged for the replacement of Water Hauler or Septage Cards in the past, however due to the increasing frequency and cost to replace the cards it is necessary to begin charging for replacement of lost or damaged cards. The charge of \$100 shall be applicable for each replacement of either a Water Hauler or Septage Card.



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**Appliance Rental Rates – Refer to Appendix B**

The Appliance Rental Business implemented in 1996 operates as a competitive market driven business. The rental rates are geared to achieve competitiveness within the market.

The following chart shows the residential water heater product offerings, the current residential water heater rental rates for current offerings and the proposed residential water heater rental rates for 2015.

Appliance Rental Business Residential Water Heaters	Current 2014	Proposed March 1, 2015	
	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Yearly Impact</u>
<b>Natural Gas</b> Traditional Units			
40 gal Standard	\$14.89	\$15.69	\$9.60
50 gal Standard	\$15.95	\$16.84	\$10.68
60 gal Standard	\$16.08	\$16.08	-
50 gal Direct Vent	\$23.29	\$24.34	\$12.60
40 gal Power Vent	\$23.95	\$24.90	\$11.40
50 gal Power Vent	\$24.89	\$25.69	\$9.60
50-65 Power Vent	\$27.19	\$27.97	\$9.36
60 gal Power Vent	\$24.29	\$25.24	\$11.40
75 gal Power Vent	\$38.49	\$38.49	-
50/80 gal Power Vent	\$38.49	\$38.49	-
<b>Electric</b> Units			
40 imp gal	\$11.19	\$11.84	\$7.80
60 imp gal	\$12.46	\$13.19	\$8.76

**EXISTING POLICY/BY LAW:**

By-Law 2012-22 A By-law to Impose Miscellaneous Charges and Appliance Rental Rates (Utilities Kingston).

**NOTICE PROVISIONS:**

Not applicable.

**ACCESSIBILITY CONSIDERATIONS:**

Not applicable.

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**FINANCIAL CONSIDERATIONS:**

As discussed in the report.

**CONTACTS:**

Jim Keech, President and CEO, Utilities Kingston, 613-546-1181, X2217

Randy Murphy, Chief Financial Officer, Utilities Kingston, 613-546-1181, X2317

Sherry Gibson, Sr. Advisor Rates & Regulatory Affairs, Utilities Kingston, 613-546-1181 X2383

Brad Joyce, Director, Electric & Business Services, Utilities Kingston, 613-546-1181, X2319

**OTHER CITY OF KINGSTON STAFF CONSULTED:**

Not applicable.

**EXHIBITS ATTACHED:**

Exhibit A - Proposed By-Law 2014-XX and amended Appendix A and Appendix B - A By-law to Impose Miscellaneous Charges and Appliance Rental Rates

**BY- LAW NO. 2015-XX**

**A By-Law to Amend By-Law Number 2012-22 “A By-Law to Impose Miscellaneous Charges and Appliance Rental Rates (Utilities Kingston)”**

**PASSED:** Meeting date, 2015

The Council of The Corporation of the City of Kingston hereby enacts as follows:

1. By-Law No. 2012-22 of the Corporation of the City of Kingston entitled, “A By-Law to Impose Miscellaneous Charges and Appliance Rental Rates (Utilities Kingston)”, as amended, is hereby further amended as follows:
  - a. Appendix “A” is hereby deleted in its entirety and replaced with the new Appendix “A” attached hereto and marked as Schedule ‘A’.
  - b. Appendix “B” is hereby deleted in its entirety and replaced with the new Appendix “B” attached hereto and marked as Schedule ‘B’.
2. This By-Law and Appendix “A” and Appendix “B” shall come into force and take effect on March 1, 2015.

**GIVEN ALL THREE READINGS AND PASSED** Meeting date, 2015

**CITY CLERK  
JOHN BOLOGNONE**

**MAYOR  
BRYAN PATERSON**

Appendix "A"

**Effective March 01, 2015**

Charges that are dependent upon the time when the work is requested to be conducted are based on the following time definitions:

**Regular Hours:** 08:00-16:30 Monday-Friday, except holidays

**Extended Hours:** 16:30-18:30 Monday-Friday, except holidays

**After Hours:** All other times and all holidays

Miscellaneous Service Charge	Charge 20XX
<p><b>1. Account Setup/Change of Occupancy</b> Applicable per utility service, (Water/Sewer is considered one utility service for this purpose) when a customer is moving into a new service address.</p>	<p>➤ <b>\$15/utility service</b></p>
<p><b>2. Initial Service Connection</b> Applicable when customer requests service to be connected during these hours:</p> <p>(I) Regular Hours With 24 Hours Notice</p> <p>(II) Regular Hours With Less Than 24 Hours Notice, and Extended Hours</p> <p>(III) After Hours</p>	<p>➤ <b>No Charge</b></p> <p>➤ <b>\$65</b></p> <p>➤ <b>\$185</b></p>
<p><b>3. Service Call</b> Applicable when a trip is made to investigate a customer's call for assistance when it is a customer's responsibility.</p>	<p>➤ <b>Actual Costs + 20% (\$80-\$140/hr/person)</b></p>
<p><b>4. Shut-Off / Turn-On Service</b> Applicable when a customer requests the utility service to be shut-off or turned-on for the customer's convenience. If the "shut-off" and "turn-on" occurs on the same day and within Regular and Extended Hours, this will be considered one trip. An emergency shut-down will not attract a charge, though the turn-on will.</p> <p>a. Regular Hours and Extended Hours with 24 hrs. notice</p> <p>b. Regular Hours and Extended Hours with less than 24 hrs. notice</p> <p>c. After Hours</p>	<p>➤ <b>\$65/trip</b></p> <p>➤ <b>\$85/trip</b></p> <p>➤ <b>\$185/trip for the initial call up to 2 hours, \$130.00 per hour for every additional hour over 2 hours</b></p>

<p><b>5. Reconnection Charge – (Due to Non Payment of Account)</b> Applicable when a trip is made to reconnect a service that has been disconnected for non-payment of an account.</p> <ul style="list-style-type: none"> <li>a. Regular Hours</li> <li>b. After Hours</li> </ul>	<ul style="list-style-type: none"> <li>➤ <b>\$65 + charge for any gas appliance light-ups @\$15/appliance</b></li> <li>➤ <b>\$185 + charge for any gas appliance light-ups @\$15/appliance</b></li> </ul>
<p><b>6. To Repair or Replace Metering Equipment</b> Applicable when meter is required to be repaired or replaced as a result of freezing, abuse, lack of care, damage, etc., where it is customer's responsibility.</p> <ul style="list-style-type: none"> <li>a. Regular and Extended Hours</li> <li>b. After Hours</li> <li>c. Repeated Occurrences: All Hours</li> </ul>	<ul style="list-style-type: none"> <li>➤ <b>\$90 + material cost of meter repair/replacement</b></li> <li>➤ <b>\$250 + material cost of meter repair/replacement</b></li> <li>➤ <b>Actual Costs</b></li> </ul>
<p><b>7. Dispute Meter Charge</b> Applicable when customer questions the accuracy of a meter and the meter is removed for a dispute test.</p> <ul style="list-style-type: none"> <li>a. Water Meters <ul style="list-style-type: none"> <li>i. 1" Water Meter and Smaller</li> <li>ii. 1¼" – 3" Water Meter</li> <li>iii. Over 3" Water Meter</li> </ul> </li> <li>b. Gas Meters <ul style="list-style-type: none"> <li>i. Residential</li> <li>ii. Commercial</li> </ul> </li> </ul>	<p><b><i>Charges only apply if customer's meter is proven to be accurate.</i></b></p> <ul style="list-style-type: none"> <li>➤ <b>\$120</b></li> <li>➤ <b>\$135</b></li> <li>➤ <b>Actual Costs</b></li> <li>➤ <b>\$80</b></li> <li>➤ <b>\$135</b></li> </ul>
<p><b>8. Locates</b> A request to locate utility services underground</p> <ul style="list-style-type: none"> <li>a. <u>For Utilities Kingston owned infrastructure Other situations may be subject to the hourly rate, including excessive remarks where notification has been given, private locates, engineering pre construction work</u> <ul style="list-style-type: none"> <li>i. Regular Hours(only available when all locates bookings are within 5 days)</li> <li>ii. Extended Hours and after Hours</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>➤ <b>No Charge</b></li> <li>➤ <b>\$80/hr/person</b></li> <li>➤ <b>\$255/for the initial call, additional \$160.00 for each hour over 2 hours</b></li> </ul>

<p><b>9. Missed Appointment</b> Applicable when an appointment has been made and the customer misses the appointment; (subject to waiver due to special circumstances).</p>	<p>➤ <b>\$40/person</b></p>
<p><b>10. Additional Meter Read</b> Applicable when a customer requests their meter to be read, or a special trip is required to attempt to get a read as a result of problems associated with access to the meter.</p>	<p>➤ <b>\$30/trip</b></p>
<p><b>11. Service Pipe Leak Repair</b> Applicable when a customer requests a leak to be repaired on a service pipe between street line and building (i.e. up to meter).</p> <ul style="list-style-type: none"> <li>a. Water Service Pipe Repairs</li> <li>b. Gas Service Pipe Repairs</li> </ul>	<p>➤ <b>Actual Costs + 20%</b> ➤ <b>No Charge</b></p>
<p><b>12. Requests for Billing Information</b> Applicable when customer requests reprints of bills, supplemental billing or metering information, arrears verification.</p>	<p>➤ <b>Actual Costs (\$45/hr)</b></p>
<p><b>13. Other Work At Customer's Request</b> Applicable when a customer requests other work to be performed by Utilities Kingston.</p> <ul style="list-style-type: none"> <li>a. For work which is not normally done by private contractors</li> <li>b. For work which may be done by private contractors</li> </ul>	<p>➤ <b>Actual Costs</b> ➤ <b>Actual Costs + 20%</b></p>
<p><b>14. To Thaw Water Service Pipe</b> Applicable when a customer requests Utilities Kingston to thaw water line from the watermain to the building.</p> <ul style="list-style-type: none"> <li>a. If the water service is frozen within the wall of the house, or between the house and property line, it is the responsibility of the customer to have the water service thawed.</li> <li>b. If the water service is frozen between the street line and the watermain, it is the responsibility of Utilities Kingston.</li> </ul>	<p>➤ <b>Actual Costs + 20%</b> ➤ <b>No Charge</b></p>
<p><b>15. Bulk Water Usage Charge</b> Applicable when customer takes water on a bulk basis. (Includes commercial water hauling operations.)</p> <ul style="list-style-type: none"> <li>a. Commodity Charge</li> </ul>	<p>➤ <b>\$1.80/m<sup>3</sup></b></p>

<p><b>16. Water Meter Installation Charge</b> Charges are based on the size of water service and metering requirements and installation is performed during Regular Hours. Charge is paid with the building permit.</p> <p>a. Positive Displacement Meter – NEW item added</p> <ul style="list-style-type: none"> <li>i. 5/8"</li> <li>ii. 3/4"</li> <li>iii. 5/8" x 3/4"</li> <li>iv. 1"</li> <li>v. 1 1/2"</li> <li>vi. 2"</li> </ul> <p>b. Mag Meter</p> <ul style="list-style-type: none"> <li>i. 2"</li> <li>ii. 3"</li> <li>iii. 4"</li> <li>iv. 6"</li> <li>v. 8"</li> <li>vi. 12"</li> </ul>	<ul style="list-style-type: none"> <li>➤ \$235</li> <li>➤ \$290</li> <li>➤ \$235</li> <li>➤ \$360</li> <li>➤ \$775</li> <li>➤ \$910</li> <li>➤ \$2,615</li> <li>➤ \$2,795</li> <li>➤ \$3,720</li> <li>➤ \$4,890</li> <li>➤ \$6,840</li> <li>➤ \$10,280</li> </ul>
<p><b>17. Use of the Jet-truck</b> When there is a request to have a private lateral cleared using the Jet-truck a charge will be applied. (Regular Hours)</p>	<ul style="list-style-type: none"> <li>➤ \$165/hr</li> </ul>
<p><b>18. Service Lateral Inspection and Rodding Charge</b> for special requests for the wastewater lateral to be viewed using camera and rodded.</p> <ul style="list-style-type: none"> <li>a. Regular Hours</li> <li>b. Extended Hours and After Hours</li> </ul>	<ul style="list-style-type: none"> <li>➤ \$170/hr</li> <li>➤ \$280/hr (subject to 2 hour minimum call out)</li> </ul>
<p><b>19. Wastewater Disposal (Septage)</b> Applicable to septage haulers that dump their loads into our municipal wastewater system. Tank load charges based on 90% of rated capacity of tank.</p>	<ul style="list-style-type: none"> <li>➤ \$11.50/m<sup>3</sup> (non-industrial waste)</li> <li>➤ \$15.00/m<sup>3</sup> (industrial waste)</li> </ul>
<p><b>20. Natural Gas Leak Detection Survey</b> Applicable when a customer requests a natural gas leak detection survey be done of pipes, equipment, and appliances that are a customer's responsibility.</p> <ul style="list-style-type: none"> <li>a. Regular Hours</li> <li>b. Extended and After Hours</li> </ul>	<ul style="list-style-type: none"> <li>➤ \$95/hr/person</li> <li>➤ \$275plus 175.00 for the initial call, additional \$160.00 for each hour over the 2 hours</li> </ul>

<p><b>21. Gas Code Equipment/Appliance Installation Inspection</b> Applicable when a customer/contractor requests a gas inspection to be conducted of the installation of any new natural gas equipment/appliances.</p> <p>a. New gas service (i.e. part of inspection of a new gas service installation to building)</p> <p>i. Initial inspection if requested to be done during:</p> <ol style="list-style-type: none"> <li>1. Regular Hours with 24 Hours Notice</li> <li>2. Regular Hours with Less Than 24 Hours Notice, and Extended Hours</li> <li>3. After Hours</li> </ol> <p>ii. Follow-up inspections due to code violations if requested to be done during:</p> <ol style="list-style-type: none"> <li>1. Regular Hours with 24 Hours Notice</li> <li>2. Regular Hours with Less Than 24 Hours Notice, and Extended Hours</li> <li>3. After Hours</li> </ol> <p>b. Existing gas service</p> <ol style="list-style-type: none"> <li>i. Regular Hours with 24 Hours Notice</li> <li>ii. Regular Hours with Less Than 24 Hours Notice, and Extended Hours</li> <li>iii. After Hours</li> </ol>	<ul style="list-style-type: none"> <li>➤ <b>No Charge</b></li> <li>➤ <b>\$100</b></li> <li>➤ <b>\$245.00 for the initial call, additional \$145.00 for each hour over the 2 hours</b></li> <li>➤ <b>\$85</b></li> <li>➤ <b>\$100</b></li> <li>➤ <b>\$245.00 for the initial call, additional \$145.00 for each hour over the 2 hours</b></li> <li>➤ <b>\$85</b></li> <li>➤ <b>\$100</b></li> <li>➤ <b>\$245.00 for the initial call, additional \$145.00 for each hour over the 2 hours</b></li> </ul>
<p><b>22. Water/Wastewater Connection/Alteration Permit Application Fee</b></p> <p>Applicable when a customer requests a connection or an alteration to an existing connection to the water distribution system or to the wastewater system. This fee does not cover costs of materials required or labour to perform the connection/alteration.</p>	<ul style="list-style-type: none"> <li>➤ <b>\$100</b></li> </ul>
<p><b>23. Water/Wastewater Lateral Stub Fees</b></p> <p>Where an Owner applies for a Water/Wastewater Connection/Alteration Permit in order to connect or disconnect a water or wastewater lateral and a water or wastewater lateral stub exists in the road as a result of an installation completed by the City of Kingston then the following fees shall apply in addition to any other fees for the connection:</p>	<ul style="list-style-type: none"> <li>➤ <b>Water Lateral Stub Fee: Actual Cost plus 20%</b></li> <li>➤ <b>Wastewater Lateral Stub Fee: Actual Cost plus 20%</b></li> </ul>



<p><b>24. Disconnection of Services – Water/Sewer Inspection Fee</b></p> <p>Applicable when the customer arranges for the disconnection of water or sewer service lateral connections from the water distribution system or the sewer works. The inspection is to ensure the services have been satisfactorily disconnected from the municipal systems.</p>	<p>➤ <b>\$135</b></p>
<p><b>25. Discharge Exception – Storm Water Application Fee</b></p> <p>Applicable upon submission of a Discharge Exception Storm Water Application.</p>	<p>➤ <b>\$150</b></p>
<p><b>26. Short Version – Discharger Information Report Fee</b></p> <p>Applicable upon submission of a Short Version Discharger Information Report by an owner or operator of an industrial, commercial or institutional premises prior to the discharge of sewage, storm water, cooling water or uncontaminated water to a sewage works, as required, and in accordance to the provisions of the sewer-use by-law.</p>	<p>➤ <b>\$50</b></p>
<p><b>27. Long Version – Complete Discharger Information Report Fee</b></p> <p>Applicable upon submission of a Complete Discharger Information Report by a discharger to the sewage works, as requested by a Manager, in accordance to the provisions of the sewer-use by-law.</p>	<p>➤ <b>\$100</b></p>
<p><b>28. Sampling &amp; Analytical Fees</b></p> <p>Applicable where sampling is required to determine the content and strength of discharged sewage.</p>	<p>➤ <b>\$200 per sample</b></p>
<p><b>29. Temporary Remedial Groundwater Treatment Discharge Fee</b></p> <p>Applicable where temporary discharge of treated groundwater is in compliance with the sewer-use by-law.</p>	<p>➤ \$500 plus the applicable volumetric wastewater rate charge per m<sup>3</sup> for all volume as per the water and wastewater rates by-law rate schedule.</p>

<p><b>30. Subdivision Inspections</b></p> <p>Applicable when a Developer submits requests for subdivision inspections</p> <p><b>a. Preliminary Certificate of Approval of Underground Services</b></p> <p><b>b. Preliminary Certificate of Approval of the Works</b></p> <p><b>c. Final Certificate of Approval of the Works</b></p>	<ul style="list-style-type: none"> <li>➤ <b>First Inspection: No Charge</b> Additional Inspections: \$250.00 each</li> <li>➤ <b>First Inspection: No Charge</b> Additional Inspections: \$250.00 each</li> <li>➤ <b>First Inspection: No Charge</b> Additional Inspections: \$250.00 each</li> </ul>
<p><b>31. Lost/Damaged Water Hauler Card or Septage Card</b></p> <p>To recover partial costs incurred to replace a lost/damaged water hauler or septage card (labour, equipment, and administrative costs).</p>	<ul style="list-style-type: none"> <li>➤ \$100 per replacement card</li> </ul>

**SCHEDULE B**

**Appendix "B"**

**Utilities Kingston Appliance Rental Business**

**Hot Water Heater Rental Rates**

**Effective March 01, 2015**

Appliance Rental Business <b>Residential Water Heaters</b>	Proposed January 1, 2015
	<u>Monthly Rate</u>
<b>Natural Gas</b> Traditional Units	
40 gal Standard	\$15.69
50 gal Standard	\$16.84
60 gal Standard	\$16.08
50 gal Direct Vent	\$24.34
40 gal Power Vent	\$24.90
50 gal Power Vent	\$25.69
50-65 Power Vent	\$27.97
60 gal Power Vent	\$25.24
75 gal Power Vent	\$38.49
50/80 gal Power Vent	\$38.49
<b>Electric</b> Units	
40 imp gal	\$11.84
60 imp gal	\$13.19

Non residential and solar appliance rental rates are charged at appropriate competition market rates.