



Visitor Guidelines (Ontario)

LAST REVIEWED: March 2026

<u>ALL VISITORS</u>	<ul style="list-style-type: none"> • Visitors are asked to reflect upon the importance of visits. Remember: <ol style="list-style-type: none"> a. Visits are critical to supporting a resident’s care needs and emotional well-being; and b. It is the visitor’s responsibility to comply with home’s policies that provide measures that protect the health and safety of residents, staff and other visitors. • Follow infection prevention and control practices such as hand hygiene, respiratory etiquette, Personal Protective Equipment (PPE) requirements, and/or physical distancing when indicated (i.e., mask, gown, gloves, etc.). • Visitors are encouraged to read the Visitor policy and ask questions if any clarity is required.
SCREENING	<ul style="list-style-type: none"> • Visitors must self-screen to not be experiencing any of the typical and/or atypical symptoms before visiting the home.
MONITORING VISITS	<ul style="list-style-type: none"> • Where a home may need to monitor visits, the monitoring will be implemented in a manner that respects the resident’s right to communicate in confidence, receive visitors of their choice and consult in private with any person without interference.
VISITING A PALLIATIVE OR CRITICALLY ILL RESIDENT	<ul style="list-style-type: none"> • Visitors will have unrestricted access to a resident who is at end-of-life or for other extraneous circumstances, unless otherwise determined by provincial directives (i.e., limiting the number of visitors during a pandemic situation).
DESIGNATED CAREGIVER	<ul style="list-style-type: none"> • Residents and/or their substitute decision-maker may designate individuals to help meet the resident’s care needs: In Ontario, “Caregiver” means an individual who, <ol style="list-style-type: none"> a. is a family member or friend of a resident or a person of importance to a resident, b. is able to comply with all applicable laws including any applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed

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- c. under the Health Protection and Promotion Act,
- c. provides one or more forms of support or assistance to meet the needs of the resident, including providing direct physical support such as activities of daily living or providing social, spiritual or emotional support, whether on a paid or unpaid basis,
 - d. is designated by the resident or the resident's substitute decision-maker with authority to give that designation, if any, and
 - e. in the case of an individual under 16 years of age, has **approval from a parent or legal guardian to be designated as a caregiver**. *Speak to a staff for a Caregiver Designation: Parental/Guardian Approval form.*
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- If feeling unwell, visitors should reschedule their visit.
- Accommodation will be provided for visitors who are unable to put on or remove any required PPE without assistance from another person.